



Flippit Terms & Conditions

Last updated December 5, 2022

When you deposit an item in the Flippit dropbox, you accept these Terms:

- **Agreement:** In exchange for your payment, Flippit will re-package your item and arrange delivery to the address you specify in your order. This Agreement starts as soon as you complete your order—so do that as soon as possible, preferably before you board your flight. Flippit does not take responsibility for your item until you complete and pay for your order.
- **Insurance:** Once your order is processed, it is insured for up to \$100 against loss or damage. Additional insurance for your order can be purchased by contacting Customer Service.
- **Standard Service:** Flippit orders are shipped via UPS Ground Service. Allow 7-10 business days for delivery within the lower 48 continental United States. You will be sent a tracking number to follow your shipment. If your order is for delivery to a PO/APO/FPO Box we will ship via USPS, meaning it is not considered Standard Service and restrictions may apply. For special handling (such as faster or international service), please contact Customer Service.
- **Force Majeure:** Flippit shall not be held responsible for any delay or failure to perform any part of this Agreement to the extent such delay or failure results from any cause beyond its reasonable control
- **Data Entry:** Flippit is not responsible for any error you make entering data or in capturing data saved on your mobile device, such as address, email, phone, or payment info—although we may use address-verification tools for efficiency—so please review your order before finalizing it. You'll receive a confirmation email with your order details, as well as a confirming text message, if you opt in. Please contact us if you see any issues.
- **Unclaimed Property:** If you deposit an item in our Flippit dropbox and don't complete a paid order for it, it will be deemed abandoned after 7 days and Flippit will dispose of it.
- **Unlawful & Restricted Items:** Flippit will not accept for shipment any items whose possession or transportation is illegal under any applicable laws and may be subject to law enforcement intervention. Flippit may decline to ship any items Restricted or Not Accepted for Transportation by UPS (see www.tinyurl.com/upsterms), such as weapons, firearms, explosives, flammables, or toxic chemicals; live animals, agricultural products, or perishable items; alcohol, drugs, medicines, or controlled substances not prescribed to you or purchased over-the-counter for your own personal use; items valued at more than \$50,000; or irreplaceable items.
- **Refusal of Service:** Flippit may refuse to ship any package whose contents may, in Flippit's judgment, cause damage to other shipments or equipment. Flippit may refuse to provide service or may intercept or return any package when Flippit, in its discretion, determines that it is unsafe or economically or operationally impracticable to provide service, or that services are being used in violation of federal, state, or local law, or for fraudulent purposes.

Questions or Special Handling?

Contact Customer Service at hello@flippitback.com or 1-877-FLIPPIT (1-877-354-7748)

These terms supersede the terms printed on any Flippit receipt.

Thank you for using Flippit and have a nice flight!